



Gray Plant Mooty a BTI Client Service A-Team for Eighth Year

January 9, 2018

MINNEAPOLIS (Jan. 9, 2018) - Gray Plant Mooty once again ranks a "BTI Client Service A-Team." The list, based entirely on client-feedback, looks at 650 law firms serving large and Fortune 1000 clients. For 2018, Gray Plant Mooty ranks in the top 25 percent of firms based on their ability to deliver best-in-class service to their clients.

BTI Consulting Group identifies 17 objective ranking factors that drive superior client relations and Gray Plant Mooty achieves "Honor Roll" status in the following:

- Commitment to Help,

- Client Focus,

- Understands the Client's Business,

- Provides Value for the Dollar,

- Legal Skills,

- Keeps Clients Informed,

- Deals with Unexpected Changes,

- Helps Advise on Business Issues,



- Regional Reputation,
- Unprompted Communication,
- Anticipates the Client's Needs, and
- Innovative Approach

Gray Plant Mooty is honored to be recognized by the 350 interviewees - legal decision makers at the world's leading organizations - in these 12 categories and to be named to this elite list for the eighth consecutive year.

About Gray Plant Mooty

Gray Plant Mooty is recognized as one of the leading corporate law firms in Minnesota and one of the top franchise firms in the world. We are a 185-lawyer, full-service firm with offices in Minneapolis and St. Cloud, Minn.; Washington, D.C.; and Fargo, N.D. Our attorneys and staff provide exceptional client service and value, and comprehensive legal services on a regional, national, and global basis. Our roots date back to 1866. Learn more at www.gpmlaw.com.